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# SAFE SECURITY®

## Safety and Security Tips and Alerts



February 2012

*Dear SAFE Customer,*

**Value** is at the top of our minds these days, and though the peace of mind we get with monitored security is priceless there are tangible savings you can realize from your alarm system. From printable "Monitored Security" certificates (New!) to special offers, look to the SAFE Security website for money saving tips that increase the value your alarm system brings to you.

As always, if you have any questions regarding your alarm system, monitoring, or your account, call us at 800-669-7779.

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## SAVE at safesecurity.com!

NEW ON THE WEBSITE



### Printable Certificate of Monitored Security

A common message in our money savings tips is that most insurance companies offer homeowners premium discounts on their homeowner insurance premiums. Some companies discount up to 20%!

New to our subscribers, we have added a "Print your own certificate" feature on the SAFE website. It's so quick and easy!

[Click here](#) or follow the link in the lower left of our homepage to a secure login area. If you haven't logged in before, register (just takes a moment) and follow the "certificate" prompts. You'll be able to download a printable version of the Certificate Of Monitoring with the information insurance companies require.

Contact your insurance company today to see if you are eligible for a homeowner's premium discount.

### Internet Specials

Another new feature on our homepage is an Internet Special for our customers. Check often as these specials offer great savings. The current Special is a \$100 cash for Friends and Family referrals that result in new SAFE customers. Hurry, though, as this special ends February 14. [Click here](#) to go there!

### Did you know....

The National Fire Protection Association reports that "less than one-fourth of Americans have both developed and practiced a fire escape plan." Go to their website for tips on developing an escape plan and other fire prevention safety tips: [www.nfpa.org](http://www.nfpa.org)  
Call SAFE customer care at (800) 669-7779 for more information about adding smoke/fire detectors to your security system.

### THIS MONTH - FEBRUARY

#### **American Heart Month.**

Sponsored by the American Heart Association, which points out that heart disease, including stroke, is the leading cause of death for men and women in the United States. To keep your heart healthy, watch your weight, stop smoking, stay away from secondhand smoke, and control your cholesterol and blood pressure.

#### **Black History Month.**

In 1976, the nation's bicentennial, President Gerald R. Ford urged Americans to "honor the too-often neglected accomplishments of black Americans in every area of endeavor throughout our history." Explore the contributions that African-Americans have made to

## Alarm System Maintenance

There are parts of your alarm system that you can easily maintain to ensure optimal operation. Typically, this maintenance can be done quickly and does not require a service technician. If in doubt, call SAFE.

### **Batteries**

Occasionally the battery in a wireless system needs to be replaced. Battery life varies depending on the type of system you have. Your keypad panel will indicate LO BATT for approximately 20 days before it stops working. Purchase a new battery of the same type and replace immediately. If you have questions, please call us.

### **Smoke detectors**

Every six months the dust inside your smoke detector should be

vacuumed out to keep it functioning properly. Call the monitoring station to switch your system to TEST mode. Vacuum through the screened area of the cover and when finished, call the central monitoring station to take the system off TEST.

If you are remodeling, fumigating, spray painting, etc., notify the monitoring station and cover the detectors with plastic wrap. Upon completion, uncover the detectors.

Heat and smoke detectors should never be coated or painted in any way. This would inhibit their ability to sense a heat or smoke condition.



#### **Window screens**

Some of your window screens may be equipped with security sensors and should be cleaned carefully to avoid damage to a small glass-enclosed magnetic switch within the frame. You may clean screens with the dust attachment of your vacuum cleaner or with a soft brush and mild soapy water. Gently spray with water to rinse.

### **ALARM SYSTEM TEST INSTRUCTIONS:**

**Test your system monthly to be sure it is functioning optimally.**

**Call the monitoring station and ask that your system be placed in TEST mode. The operator may ask for your account number and will ask for your password.**



1. Many systems have a test feature as an option. Please review your user guide and follow instructions for testing your system.
2. If an auto test feature is not available, arm your system as usual and set it off by opening a door or window, or by tripping a motion detector. Allow the siren to sound for a least one minute.
3. Turn off your system and reset it to READY mode.
4. Call the central monitoring station to verify that the signal was received and to take your system off TEST mode.

**If you have questions regarding alarm system testing, have service issues, or wish to update your emergency contact list visit [www.safesecurity.com](http://www.safesecurity.com) or call SAFE at (800) 669-7779**

the history and cultural development of the United States.

#### **Library Lovers' Month.**

A month long celebration of school, public, and private libraries of all types. This is a time for everyone to recognize the value of libraries and to work to ensure that the nation's libraries will continue to serve everyone. Also, go check out a book or two.



**SAFE**  
**Quick Links**

Click on the link below for quick access to SAFE resources.

**SAFE Customer Service**  
[customercare@safesecurity.com](mailto:customercare@safesecurity.com)

**Telephone: (800) 669-7779**

Send SAFE Monitoring Service Payment to:

**SAFE Security**  
**PO Box 660826**  
**Dallas, TX 75266-0826**

[Make an online payment](#) or sign up for **SAFE Pay auto withdrawal**

[Alarm System Manuals](#)  
[System Test Instructions](#)

[Request Alarm System Service](#)

[Request a FREE SAFE Yard Sign](#)

(Please include your mailing address)

Dear Customer,  
Happy Valentines Day next week!

Thank you to those who have sent me emails and input regarding the content of SAFE Tips and Alerts. If you have suggestions for future articles on safety and security issues, please send them my way.

My best regards,

Karen

Karen McQueen

SAFE Security Marketing Manager

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