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# SAFE SECURITY®

## Safety and Security Tips and Alerts



October 2011

*Dear Valued SAFE Customer,*

Check this email to see if you are one of TEN SAFE Rewards members to receive a certificate for a free month of monitoring! If you want to sign up for SAFE Rewards, [Click here](#) and then on the SAFE Rewards link (the last line).

### **SPECIAL! \$100 Friends and Family Referral**



**For a limited time, SAFE has increased its Friends and Family Referral Reward to \$100! That's real cash! What a great way to tell someone you care - give the gift of peace of mind!**

Refer neighbors too, and we'll send you \$100 for each neighbor who becomes a SAFE customer. A recent Rutgers University study shows that there really is "safety in numbers." The statistics indicate that a higher density of alarm systems in neighborhoods actually decreases the burglary rate. Getting nearby residents on board helps everyone in the neighborhood.

[Click here](#) to refer a friend.

### **Halloween Safety Watch**

A few safety tips from the U.S. Consumer Product Safety Commission can protect children who plan to go trick-or-treating this Halloween.



**Treats:** Warn children not to eat any treats before an adult has carefully examined them for evidence of tampering.

**Flame Resistant Costumes:** When purchasing a costume, masks, beards, and wigs, look for the label Flame Resistant. Although this label does not mean these items won't catch fire, it does indicate the items will resist burning and should extinguish quickly once removed from the ignition source. To minimize the risk of contact with candles or other sources of ignition, avoid costumes made with flimsy materials and outfits with big, baggy sleeves or billowing skirts.

**Costume Designs:** Purchase or make costumes that are light and bright enough to be clearly visible to motorists.

- For greater visibility during dusk and darkness, decorate or trim costumes

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### **Did you know.....**

A recent study by the National Fire Protection Association reported that 40% of fatal home fire injuries occurred in properties where no smoke alarms were present, and that "Smoke alarms have been a key factor in significantly reducing the fire death problem..."

See the entire report and fire prevention safety tips at [www.nfpa.org/](http://www.nfpa.org/)

Call SAFE customer care at (800) 669-7779 for more information about adding smoke/fire detectors to your security system.



**SAFE Quick Links**

Click on the link below for quick access to SAFE resources.

**SAFE Customer Service**  
[customercare@safesecurity.com](mailto:customercare@safesecurity.com)

**Telephone: (800) 669-7779**

Send SAFE Monitoring Service Payment to:

with reflective tape that will glow in the beam of a car's headlights. Bags or sacks should also be light colored or decorated with reflective tape. Reflective tape is usually available in hardware, bicycle, and sporting goods stores.

- To easily see and be seen, children should also carry flashlights.
- Costumes should be short enough to prevent children from tripping and falling.
- Children should wear well-fitting, sturdy shoes. Mother's high heels are not a good idea for safe walking.
- Hats and scarfs should be tied securely to prevent them from slipping over children's eyes.
- Apply a natural mask of cosmetics rather than have a child wear a loose-fitting mask that might restrict breathing or obscure vision. If a mask is used, however, make sure it fits securely and has eyeholes large enough to allow full vision.
- Swords, knives, and similar costume accessories should be of soft and flexible material.

**Pedestrian Safety:** Young children should always be accompanied by an adult or an older, responsible child. All children should WALK, not run from house to house and use the sidewalk if available, rather than walk in the street. Children should be cautioned against running out from between parked cars, or across lawns and yards where ornaments, furniture, or clotheslines present dangers.

**Choosing Safe Houses:** Children should go only to homes where the residents are known and have outside lights on as a sign of welcome.

- Children should not enter homes or apartments unless they are accompanied by an adult.
- People expecting trick-or-treaters should remove anything that could be an obstacle from lawns, steps and porches. Candlelit jack-o'-lanterns should be kept away from landings and doorsteps where costumes could brush against the flame. Indoor jack-o'-lanterns should be kept away from curtains, decorations, and other furnishings that could be ignited.

For further information on product safety, consumers may call the U.S. Consumer Product Safety Commission's toll-free hotline on (800) 638-2772. Hearing impaired consumers may use TTY (301) 595-7054.

You may also access safety information at [www.cpsc.gov/cpscpub/pubs/hallow.html](http://www.cpsc.gov/cpscpub/pubs/hallow.html)



## National Breast Cancer Awareness Month.

More than 193,000 new cases of invasive breast cancer are diagnosed among women in the United States every year. In 2009, more than 40,000 died from the disease, but there are also about 2.5 million breast cancer survivors living in the U.S. For more information, go to [www.nbcam.org/about\\_nbcam.cfm](http://www.nbcam.org/about_nbcam.cfm)

## ALARM SYSTEM TEST INSTRUCTIONS:

**Test your system monthly to be sure it is functioning optimally.**



1. Call the monitoring station and ask that your system be placed in TEST mode. The operator may ask for your account

**SAFE Security**  
PO Box 660826  
Dallas, TX 75266-0826

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(Please include your mailing  
address)

- number and will ask for your password.
2. Many systems have a test feature as an option. Please review your user guide and follow instructions for testing your system.
  3. If an auto test feature is not available, arm your system as usual and set it off by opening a door or window, or by tripping a motion detector. Allow the siren to sound for a least one minute.
  4. Turn off your system and reset it to READY mode.
  5. Call the central monitoring station to verify that the signal was received and to take your system off TEST mode.

**If you have questions regarding alarm system testing, have service issues, or wish to update your emergency contact list visit [www.safesecurity.com](http://www.safesecurity.com) or call SAFE at ☐(800) 669-7779.**

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